

# Refund and Return Policy for Global Gardens

Thank you for choosing **Global Gardens** as your trusted gardening resource. We want to ensure that you have a satisfying experience with our affiliate business. Please review our refund and return policy below:

## 1. Product Purchases:

Global Gardens is an affiliate business that offers gardening products sourced from Amazon. When you make a purchase through our website, you are redirected to the Amazon platform for order processing and fulfillment.

## 2. Refund and Return Process:

In case you are not fully satisfied with your purchase, we encourage you to follow the refund and return process provided by Amazon. As an affiliate, we adhere to Amazon's policies and guidelines for refunds and returns.

## 3. Requesting a Refund or Return:

To request a refund or return, please follow these steps:

- a. Visit the Amazon website and log in to your account.
- b. Locate the order associated with the product you wish to return or refund.
- c. Follow the instructions provided by Amazon to initiate the return or refund process.
- d. Pack the item securely and ship it back to Amazon as per their instructions.
- e. Once the returned item is received and processed by Amazon, they will handle the refund or exchange based on their policies.

## 4. Transparency and Honesty:

Global Gardens is committed to maintaining a high level of integrity and transparency in our operations. We do not engage in any scams or dishonest practices. We solely rely on the trusted platform and policies of Amazon for all aspects of refunds and returns.

## **5. Contacting Global Gardens:**

If you have any questions or concerns regarding our refund and return policy, please feel free to contact us. However, please note that for specific refund or return inquiries, we advise reaching out to Amazon directly, as they have the necessary systems in place to handle these requests efficiently.

We appreciate your understanding and cooperation in following the established refund and return process through Amazon. Global Gardens is dedicated to provide a reliable and seamless shopping experience for all your gardening needs.

Please note that this policy is subject to change. It is recommended to review the refund and return policy periodically to stay informed about any updates.

If you require further assistance or have any additional questions, please don't hesitate to contact us. Happy gardening!

Sincerely,

Global Gardens Team